

TIT

TAT

MONTHLY NEWSLETTER TANUNDA LUTHERAN HOME INC

27 Bridge St Tanunda SA 5352

★ Phone: (08) 8563 7777★ Fax: (08) 8563 7799

★ Email: info@tlhome.com.au★ Website: www.tlhome.com.au

★ Facebook: Tanunda Lutheran Home

The Home is a Christian Community where, in a family environment, Residents and Staff provide mutual care.

Jesus Christ said:
"Love one another as I have loved you"

John 13:34

APRIL 2021

Lutheran Church of Australia



Chaplain's Reflection



Easter is inevitably an interesting time of the year to work in aged care from a spiritual care perspective.

Most of us put heart and effort into the daily tasks of improving life for ourselves, and others, in this world. And haven't there been some huge collective challenges in recent weeks: rolling out the COVID vaccines, seeking to make homes, workplaces and our parliaments safe places for women, and a huge recovery effort for flood-affected areas. We love working in this world to improve things. That's what we do.

It's a little different for people approaching the end of their lives in this world. Many people have taken for granted that there is a Heaven that they'll enjoy after they die. The question of Heaven becomes more urgent for older people. Often, in very quiet ways, people look again at the things they believe in, checked out how real they are, and pondered what the future might look like and whether there's anything they still have to do to prepare for that future. Some people's hearts are very much in Heaven already, especially if they believe a loved one is waiting for them.

Which brings us to Easter – the celebration in the Christian tradition of a crucified man, Jesus, rising from the dead and entering a new life, with the promise that all who believe in him have the same destiny – that is, to rise into a fantastic new life after they have died.

Easter's got to make many people excited, especially people who've done their bit in this life and don't feel that they have much more to offer. The invitation is for everybody to get at least a little bit excited about Easter, even if it is not yet their story. It can be. It's meant to be. It's God's free gift. Nobody is excluded.

Happy Easter to you all!



Chaplain lan.

HAPPY BIRTHDAY

April



- 3 Daphne Mott
- 7 Rodney Lomman
- 8 Christine Wilksch
- 9 Victor (Vic) Lehmann
- 23 June Hansen



- 26 Cheryl Frost
- 27 Edna Kohlhagen



Respite

Bev Hoffman

Permanent

Joan McAuley



The **DEADLINE** for all:

News / Information / Stories - May 2021 edition is

Monday 19th April

Email: rachel.strudwick@tlhome.com.au

TIT TAT TEAM consists of many who put in the hard yards to make this amazing edition happen.

Lee Martin & Rachel Strudwick - TLH

And all who help deliver the Tit Tat throughout the Home, IRL & beyond.



DEATHS

Our deepest sympathy to the families of

Eileen Roche 9th March
Jean Hudson 20th March
Christel Makai 22nd March
Maxwell Ham 25th March

May they rest in peace ..



IL SHOPPING BUS

Please remember to book - They will only be travelling to Tanunda until further notice Thank you



Wednesday 7th April Tanunda Wednesday 14th April Tanunda Wednesday 21st April Tanunda Wednesday 28th April Tanunda

The Bus will pick you up from your home - ONLY if you have booked



Kim Hahn, People, Culture and Customer Service Manager

I hope 2021 is being kind to all of you so far, I am not sure where the year is going, or how it is possible that we have reached April and Easter already!

TLH has entered into our re-accreditation phase, as of the 15th March, we are on notice to receive an unannounced audit of compliance assessment with all 8 Aged Care Quality Standards. The audit will be conducted by the Australian Aged care Quality and Safety Commission sometime between now and the 1st of September. The official notification has been sent to all Residents and Representatives and is on display throughout the home. We are excited to be given the opportunity to demonstrate to the regulatory body, the care and services all of our staff and volunteers continue to provide to you and your loved ones.

As of the 1st of April we move from Mandatory Reporting to the Serious Incident Reporting Scheme (SIRS), the new Government Initiative to help reduce risk of abuse and neglect for residents living or staying in a residential aged care home. We are dedicated to our duty to protect our Residents and have welcomed the opportunity to review, create and implement policies, procedures and education that ensures we are meeting the new requirements within the scheme. Further information regarding SIRS is provided within the Quality article.

During the last few weeks, I have had the opportunity to be out and about a little bit more, within your Neighbourhoods.

I have loved being able to chat with you and your families, thank you for all of the suggestions you have provided and the beautiful compliments you express regarding your experiences at your home. Hearing how you feel about the staff that care for you, always brightens my day.

It has also been wonderful to see the changes our ILU Residents have made within the Social Centre, you are really forming such an active little community hub, and it is just lovely to see you all on a more frequent basis.

I have also had several meetings of which family members have provided feedback, thank you so much. We are here to help and appreciate any feedback given that allows us the chance to; make improvements, find solutions, understand our Residents even better and strive to provide satisfaction within their experiences.

During such a busy time within the aged care industry, with COVID requirements, the Royal Commission, SIRS and the Re-accreditation of TLH, it is easy for us all to feel a little tired. However, the encounters we have with all of you, from our Residents and their Visitors, to our truly amazing Volunteers, you give us energy, motivation and happiness that no material reward could ever match - Thank you!

Wishing you all a blessed Easter filled with love and happiness. Kim





Australian Government

Aged Care Quality and Safety Commission

Tanunda Lutheran Home Inc.

6098

Quality assessors from the Aged Care Quality and Safety Commission (Commission) will be visiting to check the quality of care and services at Tanunda Lutheran Home Inc.

This assessment is called a site audit. The audit will be unannounced, so the service will not be aware of which day or week the audit will be conducted.

When quality assessors visit the home, you (or someone who represents you) will be given the opportunity to talk to an assessor about the quality of your care and services.

You (or someone who represents you) can also provide information *prior* to the audit. You can do this by calling the Commission on **1800 951 822** (press option 2) or completing an online survey with the Commission.

The survey asks about your experience of quality and safety at your aged care service. You can access this survey at the following address.

https://www.agedcarequality.gov.au/consumer-feedback. To open the survey, use the code 6098

The Commission respects the privacy of your information and will not provide us with the details that you have discussed with them, unless you agree to this, or where they are very concerned about your care.

Your personal information and comments will be used by quality assessors when conducting the site audit, and also when they prepare their report about the quality of care and services provided here.

For information on the Commission's privacy policy and practices, please refer to the Commission's website <u>agedcarequality.gov.au</u> or contact the Commission on **1800 951 822**.

If you need interpreter assistance, please call Translating and Interpreting Service (TIS) on **131 450** and ask for Aged Care Quality and Safety Commission.

Site audit notice

FRM-ACC-0453 v1.2



Quality Information

from Kim & Steph

People, Culture & Customer Service Manager & Quality & Training Officer



COVID-19 VACCINE MYTH BUSTER

Lutheran Home Inc. There are new COVID-19 vaccine developments every day, so it's normal to

have questions or concerns. The Department of Health has launched a COVID-19 vaccine myth buster webpage which provides accurate, evidence-based answers to questions about COVID-19 vaccines.

Source: LASA Health Update 156 - Email, 19 March 2021

SERIOUS INCIDENT RESPONSE SCHEME (SIRS)

The Serious Incident Response Scheme (SIRS) will come into effect on 1 April 2021. From this date, providers of residential aged care and flexible aged care (where care is delivered in a residential care setting) must have an effective incident management system in place. They will

also need to begin reporting 'Priority 1' incidents within 24 hours. To prepare for the changes, the Aged Care Quality and Safety Commission has developed a number of support materials. For more information visit the Commission's website.

Providers will report incidents through a new tile on the My Aged Care Provider Portal. Providers should make sure enough staff have access to the portal to submit reports on time. For information on accessing the My Aged Care Provider Portal, including easy to use guides, visit the department's website.

For more information visit: https://www.agedcarequality.gov.au/resources/what-sirs-fact-sheet-aged-care-consumers

Source: Information for the Aged Care Sector - Email, 18 March 2021

ROYAL COMMISSION

Final report calls for fundamental and systemic aged care reform

The Final Report of the Royal Commission into Aged Care Quality and Safety was tabled in Parliament today.

In their Report, titled *Care, Dignity and Respect*, Royal Commissioners Tony Pagone QC and Lynelle Briggs AO call for fundamental reform of the aged care system:

For too long, they say, the legislation that governs aged care in Australia has focused on the funding requirements of aged care providers rather than the care needs of older people. They propose a clearly articulated purpose for the new aged care system:

"To deliver an entitlement to high quality care and support for older people, and to ensure that they receive it. The care and support must be safe and timely and must assist older people to live an active, self-determined and meaningful life in a safe and caring environment that allows for dignified living in old age."

The Royal Commissioners make 148 wide-ranging recommendations.

The Royal Commissioners have recommended that the Australian Government report to Parliament by 31 May 2021 its response to their recommendations.

The Final Report comprises 5 volumes.

- Volume 1: Summary and recommendations
- Volume 2: The current system
- Volume 3: The new system
- Volume 4: Hearing overviews and case studies
- Volume 5: Appendices

CONTINUOUS IMPROVEMENT

- Resident, Relative, GP & Volunteer Information session for Dementia, Mental Health in the older
 - Person & Risks for the Older Person, hosted by Kasha from KB facilitators on Thursday 15th April 2021 2pm-4pm at TLH.
- Resident Emergency Fire Information Session 1st April 2021
- Residents received their first COVID-19 vaccination on 4th March & the 2nd vaccination on 25th March. We are still awaiting dates for Staff vaccinations.
- We welcome 2 new Resident Representatives to our Resident Collaboration Committee.
- TLH have an exciting new role available, please see our Facebook page or website for more details.

COMPLIMENTS, COMPLAINTS AND SUGGESTIONS

During February we received complaints about Care (1) Environment (1), Food & Beverages (8), Laundry (1), Other (2) and Wellbeing (2) and we are working with the comment maker/s in resolving the concern to the comment makers satisfaction.

Also during February we received compliments about Care (1), Customer Service (1), Environment (1), Food & Beverages (10) Lifestyle (1) Maintenance (2) Management & Communication (1) and Staff (32) and a total of two suggestions.

We really value this feedback and thank you for taking the time to communicate your thoughts, opinions and experiences with us.

Wishing you all an Easter that gives time to rejoice and be thankful for the gift of life, love and joy

Happy Easter, Kim & Steph 24th March 2021



AGED CARE QUALITY STANDARDS, CONSUMER OUTCOMES:

Standard 1: Consumer Dignity & Feedback

I am treated with dignity and respect, and can maintain my identity. I can make

informed choices about my care and services, and live the life I choose.

Standard 2: Ongoing Assessment and Planning with Consumers

I am a partner in ongoing assessment and planning that helps me get the care and services I need for my health and well-being.

Standard 3: Personal Care and Clinical Care

I get personal care, clinical care, or both personal care and clinical care, that is safe and right for me.

Standard 4: Services and Supports for Daily Living

I get the services and supports for daily living that are important for my health and well-being and that enabled me to do the things I want to do.

Standard 5: Organisation's Service Environment

I feel I belong and I am safe and comfortable in the organisation's service environment.

Standard 6: Feedback and Complaints

Il feel safe and am encouraged and supported to give feedback and made complaints. I am engaged in processes to address my feedback and complaints, and appropriate action is taken.

Standard 7: Human Resources

I get quality care and services when I need them from people who are knowledgeable, capable and caring.

Standard 8: Organisational Governance

I am confident the organisation is well run. I can partner in improving the delivery of care services. We all strive, each and everyday for all of our Residents to be able to make these statements with confidence.

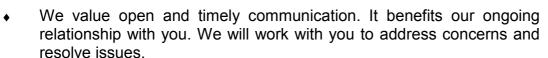




TanundaLutheran Home Inc.

Tanunda Lutheran Home supports your right to share compliments, suggestions, concerns or make a complaint.

- We welcome feedback and complaints as part of our commitment to provide a high-quality service.
- Tell us what we're doing well. We appreciate hearing from you.
- If you have a concern, we also want to hear from you.
- We understand the importance of resolving matters promptly within our service and aim to provide a welcoming environment for you to raise a concern or a complaint.







You can also contact The Aged Care Quality & Safety Commissioner on 1800 951 822 or National Aged care Advocacy line on 1800 700 600. If you are deaf or have a hearing or speech impairment: call 1800 555 677 (National Relay Service) and ask for 1800 951 822.

If you need an interpreter: call 131450 (Translation and interpreting service) and ask for 1800 951 822 if you don't want to raise your concern with management.

For any Feedback – Comment / Complaint or Compliment complete the Share your Experience form located all around the facility, or alternatively direct your feedback to one of the key personnel:

Customer Service - Kim Hahn

Executive People, Culture & Customer Service Manager

(Including Catering, kim.hahn@tlhome.com.au or Ph: 8563 7752

Food Service

WHS, Maintenance)

Clinical and Care - Lee Martin

Chief Executive Officer

(including Allied Health <u>lee.martin@tlhome.com.au</u> or Ph: 8563 7733

& Lifestyle)

Financial - Cherie Cheyne

Executive Chief Finance Officer

(Accommodation & cherie.cheyne@tlhome.com.au or Ph: 8563 7768

Fees/Bonds)



Aged Care Quality and Safety Commission Australian Government

Engage Empower Safeguard



If you have a concern or feedback You can do something about it.

about the aged care you or someone else is receiving, you can talk to us.

We encourage you to raise concerns with your service provider first. Your local contact within this service is:

Kim Hahn - People, Culture & Customer Service Manage kim.hahn@tlhome.com.au ъ 08 8563 7752

cherie.cheyne@tlhome.com.au Cherie Cheyne - Chief Finance Officer ь 08 8563 7768

lee.martin@tlhome.com.au Lee Martin - Chief Executive Officer 08 8563 7733 or lee.martina

agedcarequality.gov.au

If you can't resolve your concern with your service provider, you can contact the Aged Care Quality and Safety Commission Anyone can lodge a concern

You can be anonymous or confidential

someone else is receiving to help us when we check You can also give us feedback about the care you or a service against quality standards Calluson 1800951822 orvisit agedcarequality.gov.au for more information

Executive People, Culture & Customer Service Manager (Including Catering, WHS, Maintenance)

Customer Service - Kim Hahn

kim.hahn@thome.com.au or Ph: 8563 7752

Clinical and Care - Lee Martin Chief Executive Officer

lee.martin@thome.com.au or Ph: 8563 7733 (including Allied Health & Lifestyle)

Executive Chief Finance Officer Financial - Cherie Cheyne (Accommodation &

Fees/Bonds)

cherie.cheyne@thome.com.au or Ph: 8563 7768



compliments, suggestions, concerns or make a complaint. Tanunda Lutheran Home supports your right to share



We welcome feedback and complaints as part of our commitment to provide a high-quality service.

Tell us what we're doing well. We appreciate hearing from you

If you have a concem, we also want to hear from you

We understand the importance of resolving matters promptly within our service and aim to provide a welcoming environment for you to raise a concern or a complaint.

We value open and timely communication. It benefits our ongoing relationship with you. We will work with you to address concerns and resolve issues.



National Aged care Advocacy line on 1800 700 600. If you are deaf or have a hearing or speech You can also contact The Aged Care Quality & Safety Commissioner on 1800 951 822 or impairment: call 1800 555 677 (National Relay Service) and ask for 1800 951 822

If you need an interpreter: call 131450 (Translation and interpreting service) and ask for 1800 951 822; if you don't want to rais e your concern with management. For any Feedback - Comment / Complaint or Compliment complete the Share your Experience form located all around the facility, or alternatively direct your feedback to one of the key

Phone 1800951822

Write Aged Care Quality and Safety Commission GPOBox9819, in Your Capital City

TIT TAT 8 April 2021

To book an appointment with Kim Hahn you can contact the Executive Assistant by

Email: britany.mickan@tlhome.com.au

Ph: 8563 7733

& Safety Commissioner on 1800 951 822 or National Aged Care Advocacy Line on 1800 700 600 - if you prefer not to raise your You can also contact The Aged Care Quality concems with management.

We Love Receiving Feedback

This form gives you the opportunity to "Share feedback (both positive and negative) as it Your Experience" about the service Tanunda Lutheran Home provides. We value all your assists us, as we strive for best practice.

esidents, relatives, friends or staff. Please feel free to ask staff to assist you to complete the form. There will be no reprisal in This form may be filled in by anyone: connection with comments. The Manager will acknowledge receipt of this form and after any necessary investigations and consultation you will be informed of the results either in person or by letter.

All the comments are forwarded to Stephanie Vickers (Quality & Training Officer) who coordinates the comment process and will ensure the correct person is notified of your comment, You can also contact Stephanie directly via ask a staff member to direct you to speak email at stephanie vickers@tlhome.com.au or with Stephanie. You are also welcome to talk to People, Culture & Customer Service Manager - Kim Hahn if you are not satisfied with the way your complaint/suggestion is being handled.



Enriching the lives of our older people Lutheran Home Inc.







Please return this form to the Quality & Training via drop of at reception or by posting to 27 Bridge Street TANUNDA SA 5352 Officer at Tanunda Lutheran Home Attn: Quality & Training Officer Tanunda Lutheran Home

TIT TAT 9 April 2021

Thank you for being apart of our TLH family, our people are our greatest strength, we appreciate your comment.	9 Months Other:
	Follow Up: 3 Months N/A
	Was the outcome satisfactory: Yes/No Closure Date:
	Comment forwarded to Department Leader:
☐Would you like to discuss this issue with the relevant leadership team member?	☐ Phone Call ☐ Letter ☐ In Person
	Date Received: CCS Log No: #
	OFFICE USE ONLY
	If you have provided your details but wish to remain anonymous please tick the box
	On Behalf of:
	Address:
	Email:
Comments / Details:	Outcomes from your comment. Name:
☐ Compliment ☐ Complaint ☐ Suggestion	by providing your details it ensures that we are able to contact you and inform you of any and all
☐ Resident ☐ Relative ☐ Staff ☐ IRL Resident ☐ Other:	Comment Makers Information (Optional)



You may have seen our amazing new respite rooms with the Altitude Vertical lift Chair:

- Fully lie down mode
- Fully rises to get you out of chair
- Able to have lifters underneath chair
- Handles at back to transport a resident around

\$1946.25 *GST Free* (not including freight)

Please Note: purchase subject to assessment by Physio OT(PIs contact Sharryn to arrange) (retail price over \$2500.00)

You too can have a Altitude Vertical Lift Chair in your own room

Contact: Sharryn Hueppauff Placement Coordinator on 8563 7713



Reminder on visiting your loved ones during Covid-19 ...



All visitors to the home must pre-book their visit. It is paramount that arrangements are made prior to arriving at the Home due to the current COVID-19 and Influenza checks that must be conducted on anyone entering TLH. Please be advised from the 1st of June all visitors must provide evidence of receiving their 2021 flu vaccination to be allowed entry into TLH.

Appointments can be arranged by contacting the booking line on <u>8563 7730</u> from 10.30am to 3.30pm Monday to Friday and 8563 7712 for weekends to the registered nurse.

Please Note:

- Reception is the only door to enter during office hours 8:30am to 4:00pm. – Monday to Friday.
- For afterhours and weekends, please enter through the Protea doors, located near the Chapel.



Staff News Welcon



Employee of the Month

February

Congratulations

Melissa Pardinal



Fatima Nifras Hospitality



Thank you for the **Compliments** received for Staff in **February**

"Sweet, loving and attentive care to resident needs" "For enriching the lives of the residents with her warm, caring nature" "The carers are worth their weight in gold. I appreciate all they do for me & the other residents" "Staff are helpful and lovely" "Staff are lovely, bright &

cheerful"

Well done and thank you to all the staff who received compliments for February

Julie David, Angelique Broster, Anne Harris, Marney Jansen. Irina Shopova, Allyson Nicolai, Joyce Lovell, Tricia Cummings, Hilary Williamson, Cheryl Baines, Sharryn Hueppauff, Giovanna Pfeiffer, Mike Schultz, Michael Hentschke, Cathy Fahey, Chris Fitzgerald, Natalie Rolton, Sandy Van Nierop, Raylene Schrapel,



Monica Anyanga, James Muiruri, Ro Hunter, Qunnie Ahrns, Jessica Ashby Belinda Treloar & the Lifestyle Team, Maintenance Staff, Hospitality Staff, All Staff, and the Gardener.

All compliments submitted are also reviewed annually for our Value based awards.

April 2021 TIT TAT



COURTYARD CAFÉ NEWS

Our Courtyard Café remains open to all of our Residents and Customers; however, COVID-19 Emergency Management Directives require TLH to avoid any visitor, visiting with our Residents in common areas, including the Café, Dining Rooms and lounges.

The determination of this operation is complicated so we highly recommend, that to avoid disappointment, you contact the Café directly to make a booking. Our Café Coordinator, Shu will be more than happy to take your booking or provide an alternative suggestion.

Shu can be contacted on 08 8563 7756 or by contacting Reception and asking for the Café.



LIBRARY OPEN

Wednesday and Friday mornings
From 9am



Recliners - Fridges -Carparks

Recliners - If you don't have a recliner or your waiting on a delivery, we can offer recliners for your comfort.

Fridges - If you would like a small fridge or a larger fridge, we can offer what suits your needs.

Car parking - Residents with a car, we can offer you a reserved park.

Chairs (normal chair) - Each room is supplied with one normal chair, if you are wanting more chairs for visitors or family, you will need to supply them, (folding is a good option, so not to take up room in residents rooms). With COVID-19, families are not to go into communal areas to visit they must stay within the residents rooms.

For all rentals prices and agreements, please see Sharryn Hueppauff.



Stuart Wilkinson







Residents, Representatives, Volunteers, Family Members & GP's

TLH invites you to attend an information session on

Dementia, Mental Health in the Older Person & Risks for the Older Person

Thursday, 15th April 2021, 2pm to 4pm

Hosted by Kasha Weincierz from KB facilitators
This session aims at increasing participants
understanding about why people with Dementia tend to
behave in a certain ways and what we can do to
minimise occurrence of unwanted behaviours.

It will also to raise awareness of Mental Health issues and provide guidance and equip participants with the information to better identify and provide proper responses to issues related to Mental Health.



We are seeking your recipes or item/s suggestions for our

Winter Menu.

Please ask to see Rae or Catering Coordinator or email your suggestions to

info@tlhome.com.au

Thankyou





es, barrer 4,0 kinger

power assist controls



FOR



wheelchair

POWER ASSISTED WHEELCHAIR

AS NEW, HARDLY USED

Great for helping when using wheelchair outside

CONTACT: Lesley 0427427155

Please leave a message and I will get back to you.





Our Tanunda Independent Living Residents have been busy creating Scarecrow displays for the Barossa Vintage Festival. You will find some located on the corner of Bridge Street, and others on Menge Road.











"Enjoying life with fun & friends"

- Barossa Club is a social support group funded by the Commonwealth Home Support Program (CHSP).
- Barossa Club is available for people from 65 years, living in the local community, who live independently in their home within the Barossa Valley region, including Independent Retirement Living.
- A referral (individuals meeting the criteria) from My Aged Care is required to attend Barossa Club.
- All that is needed is a simple telephone call to My Aged Care on 1800 200 422 or alternatively visit the My Aged Care website.
- The very helpful My Aged Care staff will explain all that is required and are happy to answer any questions that you may have.
- The opening times for Barossa Club are Monday to Friday 9.00am to 3.00pm and closed on weekends and public holidays.
- A delicious two course lunch meal prepared by the wonderful TLH Catering Team is available to enjoy in Barossa Club and the cost is \$7.00.
- A bus service for pick up and drop off to your door if you live in Tanunda, Angaston or Nuriootpa is available for \$5.80 (Concession Rate).
- A variety of activities are offered in the morning and afternoon, including social time during morning and afternoon tea.



Wheel of Fortune



Connect Four



Playing Cards



Tia Chi



Please feel free to contact

Tania Miller on 8563 7729 if you would

like to know more or would like to make

a time to have a chat.

Barossa Club - Fun, Games, Food ,Friends & Memories....



"Enjoying life with fun & friends"









Jan Schupelius

Tania & Maarit













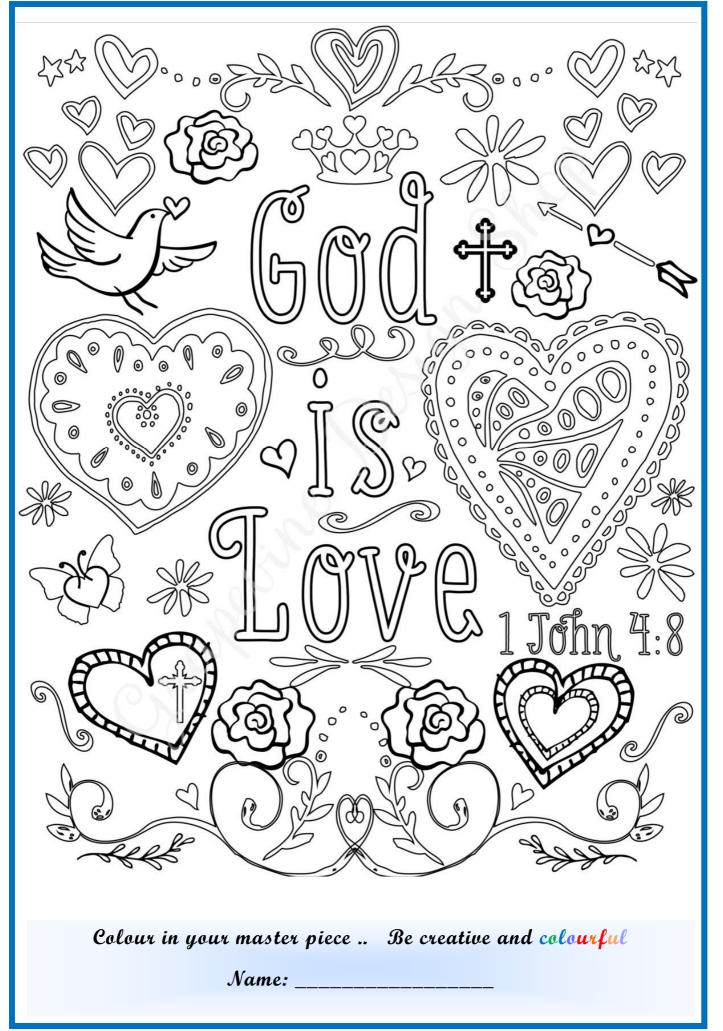












TLH are working with the Grow Love community Gardens and sorting bottle tops for recycling.

We have been really pleased to see staff, visitors and Independent living residents support this initiative and have also donated their bottle tops.

A few important points — Please ensure that all bottle tops are clean and are not soiled

- Metal lids (wine lids) are not part of this initiative and can not be accepted

 Lids off of jars and other items are also not appropriate such as vegemite lids and
- chemical tops.Small lids from soft drink bottles are also not accepted
- 3lt milk bottle tops
- Large Juice bottle tops
- Large flavour milk tops







NEIGHBOURHOOD LEADERS

CONGRATULATIONS
TRINITY COURT— Selina Schiller 13
PROTEA—Ivy Winton 14
WARATAH— Dudley Koch 11
ABG—Hilde Koczberski 14



Tally's are placed in the neighbourhood dining rooms on the pinboards each Tuesday with Results.

Iris Kleinig, Edna Pfitzner, **Rhonda Steinberner**





Colin Bachmann and Dudley Koch





ECROWS?



There is a full selection of photos on display in the Protea Lounge.

Thank you to all the residents that helped make the scarecrow display and the wonderful people who donated items.

Don't forget to vote for <u>number 118</u>

VOLUNTEER NEWS

Volunteers Morning Tea

Individual Volunteer Group catch ups

Details for volunteer catch ups are up on the Volunteer Communication board located in the lifestyle corridor.

- Flowers for the Home and Birthday Card volunteers— 16/4
- CAFÉ Volunteers— 21/4
- Activities / Hairdresser helpers / Barossa Club— 29/4

Thank you to the people that I have already caught up with. It's been wonderful getting to chat with you all. If you have not had an opportunity to catch up yet and wish to do so please come and see me.

Volunteering

If you would like to become a volunteer at TLH please either send me an email at belinda.treloar@tlhome.com.au or you can call reception.





To all of our wonderful Volunteers

for the month of

April

Message from Belinda Lifestyle / Volunteer Coordinator



It has been fantastic getting to reconnect with some of the volunteers over the last few months. You are all truly exceptional and we are very blessed to have you.

A special mention to some of our volunteers who have done over 20 years of service

- Lena Rogers
- Kathy Maas
- Judy Nicholls
- Evonne Pritchard
 - Chris Thomas
- Dianne Liitterini
- Joan Ruwoldt

GOD BLESS YOU ALL

ACTIVITY PROGRAM

Thursday 1st

From 10am CAFÉ SHOP TROLLEY

10.30 Moovers & Groovers Waratah / TC2&3 Chapel10.30 Wonders of Nature Grevillea1.30 Memory Game Acacia

1.30 Residents Meeting

Acacia <u>Chapel</u>

Friday 2nd — Good Friday

10.00 Church Service Chapel
ALL WELCOME

Saturday 3rd—Easter Saturday

Sunday 4th—Easter Sunday
10.00 Church Service Chapel
ALL WELCOME



Monday 5th - Easter Monday

Tuesday 6th

From 10am Knit & Natter	TLH
10.30 Moovers & Groovers Protea / TC1	Chapel
1.30 Social Bingo	Chapel
1.30 Bingo	Grevillea
3.30 Quiz Game	Acacia

Wednesday 7th

9.00 - 12noon TLH Library Open	Trinity
10.00 Bottle top Sorting	Protea
10.30 Art Therapy	ABG
11.00 Waratah Service	Waratah
1.30 Balloon Tennis	Chapel
1.30 Arm Chair Exercises	Acacia Lounge
2.00 1st Blessing of the Month	Acacia
3.30 A Current Affairs	ABG
	- 1800078

Thursday 8th

From 10am CAFÉ SHOP TROLLEY

1.30 Art and Craft Prot	ea el
1.30 Art and Craft Prot	ea
1.30 Balloon Tennis Grevill	ea



Friday 9th

9.00 - 12noon TLH Library Open	Trinity
10.30 Walking Group	Leaving from Acacia
11.00 Church Service Protea / TO	Chapel
1.30 Social Bingo	Chapel
1.30 Memory Games	Acacia Lounge
2.00 Happy Hour	Grevillea

Saturday 10th

1.30 Wrap Ball	Grevillea
3.30 Bottle Top Sorting	Grevillea

Sunday 11th

10.00 Church Service	Chapel
1.30 Water Ping Pong	Grevillea
3.30 Foot Spas	Grevillea

Monday 12th

10.15 Singing in the Chapel	Chapel
11.00 Worship Service	Acacia Lounge
1.30 Social Bingo	Chapel
1.30 Picture Bingo	Grevillea
3.30 Art and Craft	Grevillea

Tuesday 13th

From 10am Knit & Natter	TLH
10.30 Moovers & Groovers Protea / TC1	Chapel
1.30 Water Ping Pong	Chapel
1.30 Men's Group	Men's Shed
3.30 Quiz Game	Acacia

Wednesday 14th

1100110000, 1 1011	
9.00 - 12noon TLH Library Open	Trinity
10.00 Bottle top Sorting	Protea
10.30 Art Therapy	ABG
11.00 Waratah Service	Waratah
1.30 Wheel Of Fortune	Chapel
1.30 Arm Chair Exercises	Acacia Lounge
3.30 A Current Affairs	ABG

<u>Thursday 15th</u> From 10am CAFÉ SHOP TROLLEY

10.30 Wonders of Nature	Grevillea
10.30 Moovers & Groovers Waratah / TC2&3	Chapel
1.30 Art and Craft	Chapel
1.30 Ball Games	Grevillea

Friday 16th

9.00 - 12noon TLH Library Open	Trinity
10.30 Walking Group	Leaving from Acacia
11.00 Church Service Protea / TC	Chapel
1.30 Social Bingo	Waratah / Protea
1.30 Memory Games	Acacia Lounge
2.00 Happy Hour	Grevillea

Saturday 17th

1.30 Keep Moving	Grevillea
3.30 Tunnel Ball	<u>Grevillea</u>

Sunday 18th

10.00 Church Service	Chapel
1.30 Billiard Bowls	Grevillea
3.30 Foot Spas	

PLEASE NOTE: ALL LIFESTYLE PROGRAMS MAY BE SUBJECT TO CHANGE.

Monday 19th

10.15 Singing in the Chapel	Chapel
11.00 Worship Service	Acacia Lounge
1.30 Social Bingo	Chapel
1.30 Card / Bingo	Grevillea
2.30 Art and Craft	Grevillea



Tuesday 20th

From 10am Knit & Natter	TLH
10.30 Moovers & Groovers Protea / TC1	Chapel
1.30 Carpet Bowls	Chapel
1.30 Men's Group	Men's Shed
3.30 Quiz Game	Acacia

Wednesday 21st

Wednesday 21st	
9.00 - 12noon TLH Library Open	Trinity
10.00 Bottle top Sorting	Protea
10.30 Art Therapy	ABG
11.00 Waratah Service	Waratah
1.30 Ten Pin Bowling	Chapel
1.30 Arm Chair Exercises	Acacia
3.30 A Current Affairs	ABG

Thursday 22nd

From 10am	/ · / L L	CHUD	
FIOHI IVAIII	(,AFF		1011161

10.30 Wonders of Nature 10.30 Moovers & Groovers	Waratah / TC2&3	Grevillea Chapel
1.30 Wrap Ball		Grevillea
1.30 Art and Craft		Chapel

Friday 23rd

9.00 - 12noon TLH Library Open	Trinity
	aving from Acacia
11.00 Church Service Protea / TC	Chapel
1.30 Social Bingo	Waratah / Protea
1.30 Memory Games	Acacia Lounge
2.00 Happy Hour	Grevillea

Saturday 24th

1.30 Wrap Ball	Grevillea
3.30 Bottle Top Sorting	Grevillea

Sunday 25th—ANZAC DAY

10.00 Church Service Chapel



Monday 26th—ANZAC DAY Public Holiday



Tuesday 27th

From 10am Knit & Natter	TLH
10.30 Moovers & Groovers Protea / TC1	Chapel
1.30 Water Ping Pong	Chapel
1.30 Water Ping Pong	Chapel
1.30 Men's Group	Men's Shed
3.30 Quiz Game	Acacia

Wednesday 28th

Weariesday Zotti	
9.00 - 12noon TLH Library Open	Trinity
10.00 Bottle Top Sorting	Protea
10.30 Art Therapy	ABG
1.30 Arm Chair Exercises	Acacia Lounge
1.30 Balloon Tennis	Chapel
2.00 Doug—Sing Along	ABG
3.30 A Current Affairs	ABG

Thursday 29th

From 10am CAFÉ SHOP TROLLEY

10.30 Wonders of Nature		Grevillea
10.30 Moovers & Groovers	Waratah / TC2&3	Chapel
1.30 Wrap Ball		Grevillea
<u>1.30 JD"S FASHION</u>		Chapel



Friday 30th

9.00 - 12noon TLH Library Open	Trinity
	aving from Acacia
11.00 Church Service Protea / TC	Chapel
1.30 Social Bingo	Waratah / Protea
1.30 Memory Games	Acacia Lounge
2.00 Happy Hour	Grevillea

PLEASE NOTE: ALL LIFESTYLE PROGRAMS MAY BE SUBJECT TO CHANGE.



EASTER WORD SEARCH



DXQRISENAIWRT PUSJEZFLSXTH URKDXBL GAEHWCDZEJOTRKM ASTERKVON IKMPI BOBSZCPO IHAX F SXADSSGOSRQUN AUWPFKNSCSHUZ E V O O W O S U RRGIDFIC UXLOQY BDABXV RDZXTPPHOYHQP

APRIL

BASKET

BUNNY

CHOCOLATE

CROSS

EASTER

GOOD FRIDAY

JESUS

LOVE

RISEN

SAVIOUR

SUNDAY

THORNS

TOMB