



Tanunda
Lutheran Home Inc.

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11th June 2021

Implementation of a new visitor booking system.

Dear Residents, Family Members, Representatives, Volunteers and Employees,

The safety of residents, staff, volunteers, and visitors has always been Tanunda Lutheran Home's highest priority, but particularly during the COVID-19 pandemic.

To ensure the continued well-being of all Tanunda Lutheran Homes residents, staff, and visitors, we will be implementing the following protective measures.

From **Wednesday the 16th of June**, to continue to comply with the Government's Safe Management Measures, Tanunda Lutheran Home is implementing "Zipline", a digital visitor booking and check-in system. The Zipline system will log each individual's entry and exit of a site and allow quick identification of affected individuals via contact tracing, if required. Visitor booking and check-in is compulsory.

- Entry to our facility remains via the Main Administration Entrance during business hours (8:30am to 4:00pm, Monday to Friday) and via the Protea/Chapel entrance after hours. Zipline and temperature scanning stations will be set up at these entrances over the next few days.
- All visitors are encouraged to schedule their visits in advance to prevent overcrowding of each site and area. To schedule a visit please fill in the details following this link tlhome.zipline.app (This will be live from Wednesday the 16th of June).
- In addition, all visitors must comply with our active screening process, which includes temperature checking, the provision of evidence of current flu vaccination and questions regarding any respiratory symptoms.

We appreciate that these measures may cause some inconvenience and we are grateful for your assistance and patience. Our friendly staff will continue to meet and assist you during this transition.

Tanunda Lutheran Home remain committed to providing the highest quality of care and are here to support the needs of all concerned.

Kind regards,

Lee Martin
CEO / DOC
Tanunda Lutheran Home Inc

Simple Pre-Booking

01 Please enter this booking URL in your Chrome or Firefox browser

tlhome.zipline.app

02 Complete the Health Declaration

Please note that if you answered YES to any of the statements within, you are not permitted to enter at this time.

Otherwise, move to step 3.

03 Provide info about your visit

- Your contact details
- Date and time of your visit
- Details of the resident you're visiting (e.g facility and housing location)
- Total number of visitors (enter each additional visitor's details separately)

04 Upload your Vaccination details

If you are unable to do this, tap 'Skip' and bring a copy of your evidence during your visit for on-site assistance.

05 Confirm your booking

Click 'Book'. If you used a mobile phone to book, you will also receive an SMS confirmation.

To skip the queues, please pre-book your visit at:

tlhome.zipline.app

Or simply scan this QR code using your mobile



Please call **Tanunda Lutheran Home's** reception should you have any questions.

[08 8563 7777]

zipline

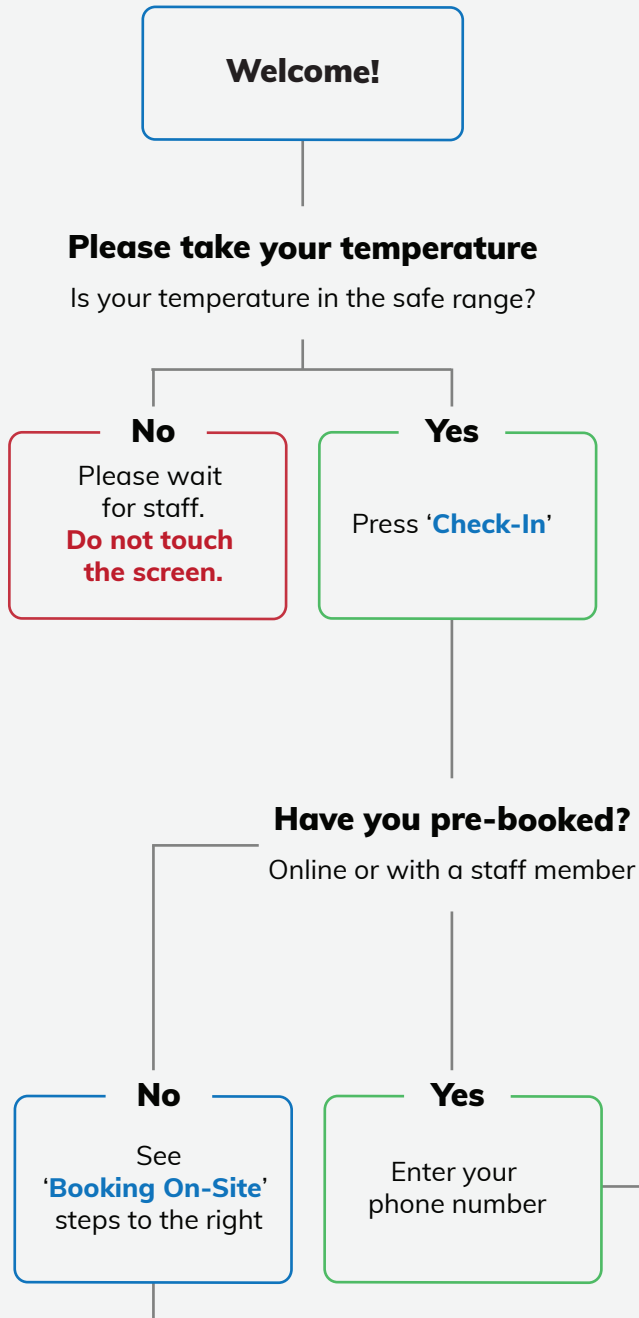


Pre-Booking & Check-In

Pre-book online at:

tlhome.zipline.app

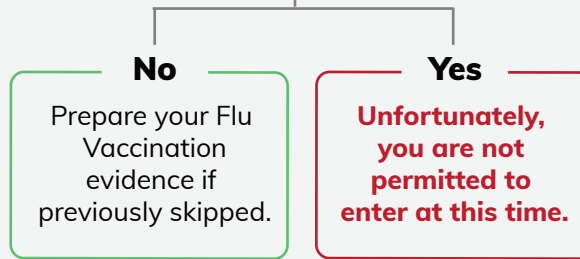
On-Site Check-In



Confirm your booking details

Complete Health Declaration

Do ANY of the statements within apply to you?



Validate your Flu Vaccination

Please indicate the type of evidence you have and upload it digitally for staff to validate.

This step is not needed once this info is stored against your mobile phone.

You're signed in and ready to enter!

Booking On-Site

01 Enter your phone number

Provide your first name and last name.

If requested, choose the housing location of the person you would like to visit (e.g. House 1, Beach House).

02 Complete the Health Declaration

Please note that if you answered YES to any of the statements within, you are not permitted to enter at this time.

Otherwise, move to step 3.

03 Provide visit information

- First and last name of the resident
- Total number of visitors (enter each person's details separately)
- Length and time of your visit

Remember to Check-Out

- **Enter your phone number**
- **Confirm YES** if you are ready to leave
- **Thank you and see you again!**