

# COVID-19 FAQs

## Emergency Management (Residential Aged Care Facilities No 6) (COVID-19) Direction 2020

South Australia assesses the current situation against the recommendations of the Prime Minister. It has been determined by the State Coordinator Commissioner, Grant Stevens that South Australia is currently in a better situation than other states. He feels that the current restrictions are working well in flattening the curve. This situation is assessed on a day to day basis and decisions will be made on any further restrictions according to advice from SA Health.

***From 1 May 2020, you cannot enter an aged care facility if you have not been vaccinated against 2020 seasonal influenza.***

### ***Can residents leave the facility for exercise?***

Yes. Residents can leave the site for exercise.

### ***Can a resident have a visitor from interstate?***

With the exception of visitors arriving from Queensland (from 20 June), the Northern Territory, Tasmania or Western Australia (who are permitted to enter South Australia and not have to self-quarantine), a visitor must not enter a residential aged care facility if during the 14 days immediately preceding the entry, the person arrived in South Australia from a place outside South Australia.

### ***Can I visit a resident from interstate for an end of life visit?***

Yes, you can enter aged care facilities for end of life visits for residents who death is imminent (likely to be within two weeks).

Note: If you have travelled across the South Australian border as an essential traveller on compassionate grounds for the purpose of end of life support then you must still self-quarantine when you are not visiting.

### ***Can contractors, along with goods and services providers undertake work at an aged care facility?***

Yes, if you must undertake contractor work at an aged care facility or provide goods and services, you are permitted to visit. However, you should undertake physical distancing of 1.5 metres. You are not able to attend if you have symptoms of COVID-19, respiratory symptoms or a fever.

### ***Can I visit a relative or friend in an aged care facility?***

A resident can receive visits from a maximum of 2 people at a time, from people providing care and support (a family member or friend). However, you should undertake physical distancing of 1.5 metres. You are not able to attend if you have symptoms of COVID-19, respiratory symptoms or a fever.

**Information accurate as at 19 June 2020**



**SOUTH AUSTRALIA POLICE**  
KEEPING SA SAFE



**Government  
of South Australia**

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### ***Can I visit an aged care facility if I am looking to move into that facility?***

Yes, if you are a prospective resident of the facility you can arrange a visit and should contact the facility to make arrangements. The visit is to be no longer than 2 hours in duration and by a maximum of 2 people.

### ***Can I take a relative/friend out of the aged care facility for the day?***

Yes.

### ***I'm a legal practitioner; can I attend the aged care facility to provide legal advice or services?***

A legal practitioner can attend the premises of a residential aged care facility to take instructions from a client who is a resident of the facility or for the purposes of the execution of a will or other testamentary instrument by a client who is a resident of the facility.

### ***Can children visit residents at the aged care facility?***

Children under 16 are now allowed to visit aged care facilities, that rule has now been relaxed.

